

Security and Data Protection

With more than 200,000 users the logistics platform AX4 enjoys high acceptance and reputation at the market.

Data centers as well as company head office are located within territorial validity of the Federal Data Protection Act (Bundesdatenschutzgesetz).



Security and Data Protection: The Logistics Platform AX4 for Rent

Mobile access, full scalability and flexible adaption: With the logistics platform AX4 your supply chain management not only becomes easier but also clearly more secure and more economical.

With the logistics platform AX4 you use a centrally available IT solution for rent. Thus maintaining your own infrastructure and staff to operate software is not required.

- No cost for licenses and own IT infrastructure
- Reduction of administrative efforts
- Highly cost-effective pay-per-use model
- Immediately available updates
- More flexibility through global availability without local installation
- Seamless integration into existing IT system landscapes
- Resource-friendly central IT infrastructure

At AXIT Security is written with a capital "S"

Confidentiality, Completeness and Availability

With AX4's hosting services you rely on maximum security for your data. All systems of the logistics platform AX4 are located in renowned data centers which are certified according to ISO 27001:2005 (Standard for Security Management) and ISO 9001:2008 (Standard for Quality Management).

- Hosting in two high security data centers
- Redundant systems
- SSL-encoded data transmission
- Access via two providers
- System protection by multi-stage firewalls

Service Levels

With Silver and Gold AXIT provides several service levels, which contain a different set of pre-defined service and reaction times as well as reporting range. Additionally, AXIT offers a Platinum service contract, which can be designed according to the customer's individual needs.

Security and Data Protection

Do you know where your data is stored and how? When choosing your Cloud or IT provider, take care on the topics as described on the right side!

AXIT supports the voluntary code of conduct "European Code of Conduct for Data Centres", an initiative on the distribution of benchmarks and best practices for energy efficiency in data centers.

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Technology:

Infrastructure

AX4 is based on a centralized, multi-tenant infrastructure. Thus maintenance and scaling are easier and more secure, new security features as well as further technical updates are available on the platform for all immediately.

Hardware and Software in Use

- Data base: Oracle 11 g
- Application server: Oracle WebLogic
- Development environment: Java

Data Protection & Transparency

Data Security Administrator

External data security administrator is Katharina von Köding, Global Compliance Officer, Siemens Postal, Parcel & Airport Logistics GmbH.

Area of Validity

AXIT's head office as well as both data centers in Frankfurt and Düsseldorf are located within the territorial validity of the Federal Data Protection Act (Bundesdatenschutzgesetz).

Availability & Transparency

- General Platform Runtime: 24 x 7 x 365
- General Platform Availability: 99,5 % (on a monthly basis)

Additionally, all parameters about the platform's availability are visible online at trust.ax4.com.

Change Management

Individual Influence on the System

With AX4 Open the customer gets an own administration tool: The customer is able to independently administrate existing solution and even multiply these at the push of a button.

Platform Development and Maintenance

Through monthly releases further developments are realized and deployed. Upgrades are centralized available and can be activated at the push of a button.